



**Electronic Distributors International Inc.  
Certified Processing Facility**

15 Progress Drive  
Orillia, Ontario L3V 0T7  
(705)327-8691 Fax (705) 327-8225

## Quality Feedback Form

### Thank you for purchasing from Electronic Distributors International Inc.

How we interact with our customers is important to us, and we work hard to meet everyone's needs. Your feedback and suggestions are valuable in assisting our efforts to continually provide the best quality in our products and services as well as customer satisfaction. Individuals who wish to provide feedback on the way Electronic Distributors International provides goods and services can complete this Quality Feedback Form by one of the following three methods.

- 1) By regular mail:** Print, complete and submit this form to:  
Electronic Distributors International Inc.  
15 Progress Drive, Orillia, ON L3V 0T7
- 2) Electronically:** Complete this form, scan it to your computer and email it to: [info@ediinc.ca](mailto:info@ediinc.ca)
- 3) By telephone:** Call 705-327-8691 and speak to one of our representatives.

Please indicate what product you have purchased? \_\_\_\_\_

		Yes	No	Details
1	Correct product and components			
2	Delivered in timeline			
3	Package in good condition			
4	Customer requirements met			
5	Cooperation with staff			
6	Overall Customer Satisfaction			

Please list any comments or suggestions you have to help us improve the quality in our products and services:

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Please enter your contact information below if you would like us to follow up with you regarding your feedback.

Name: \_\_\_\_\_

Email: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Note: All personal information collected on this form will remain confidential and solely used for the purposes of responding to or resolving any issues you may have had with products or services provided by Electronic Distributors International Inc.