



Accessibility Policy

EDI Inc. is committed to treating all people in a way that allows them to maintain their dignity and independence, we believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by removing barriers and meeting the requirements under the Accessibility for Ontarians with Disabilities Act (AODA), 2005.

In commitment to providing accommodations for the following barriers:

Communication Barriers, Attitudinal Barriers, Technological Barriers, Systemic Barriers, Assistive Devices, Service Animals, and Support Person.

Employers and management will train employees on how to effectively assist, communicate and support individuals with disabilities, as well as on any updates to the AODA.

Our building has accessible entrances for those who may require the use of a ramp as well as accessible restrooms.

In the event of a planned or unexpected disruption to services or facilities for customers with disabilities, Electronic Distributors International will notify customers promptly. A clearly posted notice will include the anticipated length of time. The notice will be placed at the front entrance and on our website: www.ediinc.ca.

Individuals who wish to provide feedback on the way Electronic Distributors International provides goods and services can complete our Accessibility Feedback Form.

ACCESSIBILITY FEEDBACK FORM



Thank you for visiting *Electronic Distributors International Inc.*

How we interact with our customers and members of the public is important to us, and we work hard to meet everyone's needs. Your feedback is vital to help us continue to improve the high quality of service we are committed to providing customers and members of the public with disabilities. Individuals who wish to provide feedback on the way Electronic Distributors International provides goods and services to people with disabilities can complete this Accessibility Feedback Form by one of the following three methods.

1. **By regular mail:** Print, complete and submit this form to:

Electronic Distributors International Inc.
15 Progress Drive, Orillia,
ON, Canada
L3V 0T7

2. **By email :** Print, complete, scan and email to: c.pentland@ediinc.ca

3. **By telephone:** 705-327-8691 x 33 and speak with an EDI representative.

Type of feedback: Commendation Complaint Other

Please tell us about your visit or interaction and list any suggestions you have to help us improve accessibility:

Please enter your contact information below if you would like us to follow up with you regarding your feedback

Name: _____

Date: _____

Email: _____

phone: _____